



MOTOROLA  
**MOTO E**

---

QUICK START GUIDE

## **Thanks for purchasing a TextNow Wireless phone!**

We're proud to be able to provide you with a cutting-edge smartphone and one of our reasonably priced monthly plans. We hope you'll love using it!

This guide is intended to teach you about setting up your phone and using its unique features.

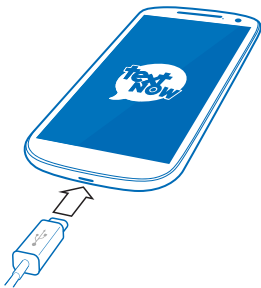
If you require assistance, please feel free to submit a request at:

**<https://supportwireless.textnow.com>**

## Charge the battery

Charge the battery before using your phone.

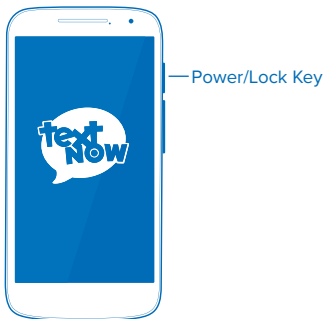
- 1 Plug the USB cable into the bottom of the phone.
- 2 Plug the USB cable into the included wall charger (if the cable is separate from the wall charger). Then plug the wall charger into an electrical outlet.



## Turning on Your Phone

Press and hold the Power/Lock Key to turn the phone on. You can also:

- Press the Power/Lock Key momentarily when the phone is on to lock the screen.
- Press and hold the Power/Lock Key when the phone is on to fully power off the device, restart the device or to turn on Airplane mode.

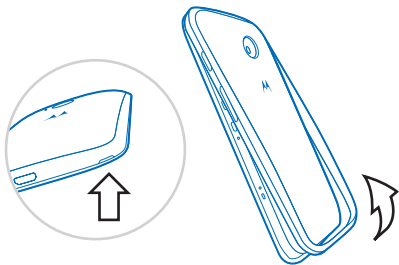


## Remove the Band

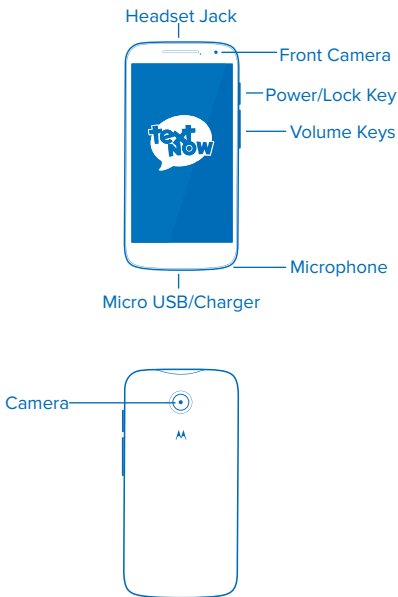
The band around the edge of your phone covers the SIM and memory card slots. If you don't have a memory card to add, you can skip this step.

- 1 Put your finger in the bottom corner of the band around the phone's edge.
- 2 Pry the band off to expose the card slots.

*Caution: Don't use tools to remove the band – doing so may damage your phone.*



## Your Phone at a Glance



## Setup Wizard

Once your phone is powered on, you may see the Welcome Screen to the setup wizard. If you do not see the Welcome Screen, you can skip the step.

- 1** Choose a language, and then tap **Start** to begin setup.
- 2** Select Wi-Fi network to join or press **Skip** to join later.
- 3** Google Account. Your phone uses your Google Account to provide access to many features and apps. Complete the steps to sign in to your current Google Account, or sign up for a new Google Account right from your phone. You can also skip signing in to your Google Account, or sign in later.
- 4** You can migrate data from your old phone or do it later.

## Benefits of Connecting to Wi-Fi



For the best possible experience and to minimize your data usage, connect to Wi-Fi as much as possible.

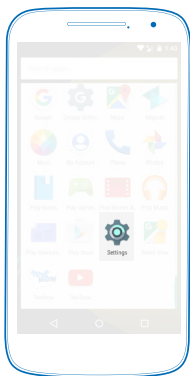
- Faster internet speeds
- Unlimited high speed data transfer
- Reduce data usage on your plan
- Better call quality
- Better reception for texting and calling inside buildings
- Phone service without roaming fees when overseas








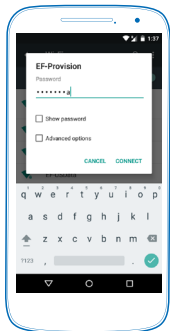
## Turn on Wi-Fi

Tap  and tap  >  > **Wi-Fi**.  
The On/Off slider displays On when Wi-Fi is active.







## Connect to a Wi-Fi Network

- 1 Tap  and tap  >  > **Wi-Fi**.
- 2 The network names and security settings of detected Wi-Fi networks are displayed.
  - When you select an open network, you will be automatically connected to the network.
  - When you select a secured network, you will need to enter the wireless password to connect to the network. Enter the password and tap **Connect**. You can use the **show password** option to display the password as you enter it.



## Login to TextNow

- 1 Tap  and tap 
- 2 If you signed in using Facebook when you purchased your phone, press 
- 3 If you signed in using a username and password when you purchased your phone, press 

Sign in using the same username and password you used to purchase the phone (Your username may be pre-filled for you).




Important: Please note signing in using a different TextNow login from what was used to purchase the device will result in calling functionality not working.

Should you require assistance signing into your TextNow account or require the use of the device with a different TextNow account from the one used to make the purchase, please submit a request at:

<https://supportwireless.textnow.com>

## Setup Visual Voicemail

Visual voicemail notifies you when you get a new voicemail message and shows up in your TextNow inbox. To play the voicemail, tap the voicemail in your TextNow inbox.

- 1 Tap  and tap 
- 2 Tap  located top left
- 3 Tap **Settings > Voicemail**
- 4 To use the default voicemail greeting, tap Greeting and select **Default Greeting**.
- 5 To record your own custom greeting, tap **Custom Greeting**.

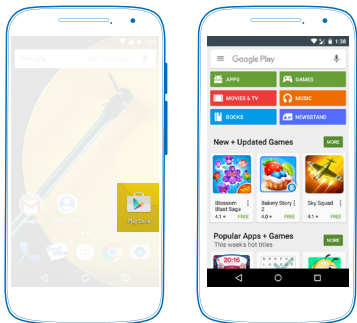
## Download Games and Apps

All TextNow-powered phones are full-featured smartphones. This means you can download and run all of your favorite apps from the Google Play Store.

To do so, tap **Play Store**.

You may be asked to create or sign into a Google Account.

Once you are signed into a Google Account, you can either search for a specific app that you are looking for or browse the many apps that are available in the Google Play Store.



## **Enjoy your phone!**

Need help? Submit a request at:

**<https://supportwireless.textnow.com>**